



Pet Partners® Team Training Course

- Agenda -

Day 1	Registration	8:30 a.m. – 9:00 a.m.
	Welcome and Introduction	9:00 a.m. – 9:30 a.m.
	Delta Society Introduction	9:30 a.m. – 9:45 a.m.
	Delivering Service – The Handler	9:45 a.m. – 10:30 a.m.
	BREAK	10:30 a.m. – 10:45 a.m.
	Delivering Service – The Animal	10:45 a.m. – 12:00 p.m.
	LUNCH	12:00 p.m. – 12:30 p.m.
	Delivering Service – The Animal (cont'd)	12:30 p.m. – 1:00 p.m.
	Evaluation Simulation	1:00 p.m. – 2:00 p.m.
	Receiving Service – Facilities and Settings	2:00 p.m. – 3:15 p.m.
	BREAK	3:15 p.m. – 3:30 p.m.
	Receiving Service – Our Clients	3:30 p.m. – 4:30 p.m.
	Close (Day 1)	4:30 p.m. – 4:45 p.m.
Day 2	Informal Team Building	8:30 a.m. – 9:00 a.m.
	Receiving Service – Our Clients (cont'd)	9:00 a.m. – 10:00 a.m.
	BREAK	10:00 a.m. – 10:15 a.m.
	Putting It All Together – The Visit	10:15 a.m. – 11:30 a.m.
	LUNCH	11:30 a.m. – 12:00 p.m.
	Putting It All Together – The Visit (cont'd)	12:00 p.m. – 1:45 p.m.
	BREAK	1:45 p.m. – 2:00 p.m.
	Role Playing	2:00 p.m. – 4:15 p.m.
	Close (Day 2)	4:15 p.m. – 4:45 p.m.

“There are no shortcuts to any place worth going”

Anonymous